

Welcome to Street Care! We're excited that you're interested in volunteering to help people experiencing homelessness in your community. Regardless of where you are located, your contribution can make a radical progress to our mission. This guide will help you get started on your volunteering journey with Street Care.

1. Who We Are

Street Care is a community-driven initiative dedicated to providing support and assistance to homeless individuals. Our volunteers work together to distribute essential supplies, offer companionship, and connect individuals with resources and services.

2. How to Get Involved

Ready to volunteer? Here's how to get started:

- Fill out the <u>I want to help!</u> form
- Review the <u>volunteer guidelines</u> to prepare for volunteering; this includes a total of 31 minutes of video clips
- Fill out the visit log form to track your work and help improve Street Care
- Download the <u>Street Care app</u> for convenient access to all these resources, you can also visit our web app (available for iOS and Android)

3. Other Things We Can Offer

- We can offer <u>orientation</u> sessions both online, and possibly in person (depending on your location)
- Our <u>Care Team</u> is available daily to address your concerns, answer your questions, or provide support throughout your volunteering experience

4. Ways To Help:

- **Choose Your Role**: Street Care volunteers have the freedom to choose how they want to contribute and can start or stop volunteering at any time.
- **Document Needs of Homeless People:** This is the most important way you can help us! Volunteers can use our app, web app, or website, to record the needs of homeless people they meet in the community.
- Engagement: Engage and speak with those in need, providing companionship and support.
- **Distribution:** Provide water, food, hygiene kits, or other items to homeless individuals.

5. Street Care Safety Guidelines for volunteers

- Use Street Care Toolkit: To help ensure a positive and safe volunteering experience, make use of the Street Care toolkit
- Key Preparation Steps (As mentioned in our Youtube videos):
 - Must inform someone about your location
 - Must carry essentials (ID, charged phone, water, food)
 - Must avoid carrying a lot of cash
 - Must approach and engage respectfully, respecting personal space

6. Connect with Us

Have questions or need assistance? Connect with us:

- Email: info@streetcare.us
- Phone: (347) 719-1134
- Follow us on social media: YouTube, Instagram, LinkedIn, Facebook, Snapchat, Threads, Tiktok

Disclaimer:

The safety guidelines provided are intended to ensure a positive and safe volunteering experience. Please note, while our guidelines are comprehensive, volunteers should exercise their best judgment and prioritize safety. Street Care and its affiliates are not liable for accidents or injuries during volunteering. For more information, visit our terms and policies.